



Fairview Specialty Pharmacy



“For one year we had to use another pharmacy. We were so pleased to have the choice to return to the personalized care you provide.”



Fairview Specialty Pharmacy is here to help you with your personal medication needs. Just as you have a physician who is a specialist, our pharmacists are specialists in the medications you are taking. They are there to help you take your medications correctly, and make it as convenient and simple as possible.

Fairview Specialty Pharmacy provides personalized service that makes taking your specialty medications as easy as possible.

In recent customer satisfaction surveys, 100 percent of our specialty pharmacy users:

- like how easy it is to contact a pharmacist with a question or problem
- like how easy it is to fill a prescription
- would recommend Fairview Specialty Pharmacy to others.

Personal Service

We work with you one-on-one, every month, to make sure you are able to take your medications as your physician prescribed. If you have questions, your call will be answered by a person, not an automated system. Our pharmacists are available 24 hours a day, seven days a week.

Connected to other health professionals who care for you

Doctors, nurses, social workers and pharmacists are all part of your health care team, working together to make sure you are getting the most from your medication therapy. The specialty pharmacy's role is to monitor your medications and advise the team on how this part of your care plan is working.

Your call will be answered
by a person, not an
automated system.

Convenience

No need to worry about running out of specialty medications: We'll call you once a month before your refills are due to find out what you need.

In addition to specialty medications, we can fill your other prescriptions at the same time—whether they are for a specialty condition or any other need. This consolidation saves you the trouble of making trips to other pharmacies.



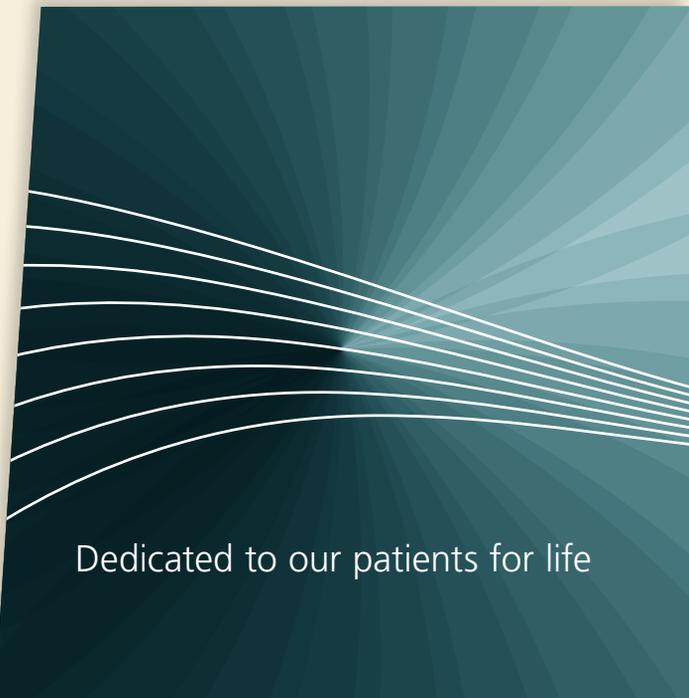
“ Thank you all for treating me as though I’m the only customer you have. You all have been so very helpful and patient.”



“You guys are really on top of it. Thank you for making prescription refills so enjoyable and hassle-free!”

Shipping with care

We'll ship the medications to a location of your choice—free of charge, anywhere in the United States. Specialty medications require special handling to make certain they are kept stable. You can have confidence that your medications will arrive on time and intact. Customer satisfaction rates for our delivery performance are among the highest in the industry.



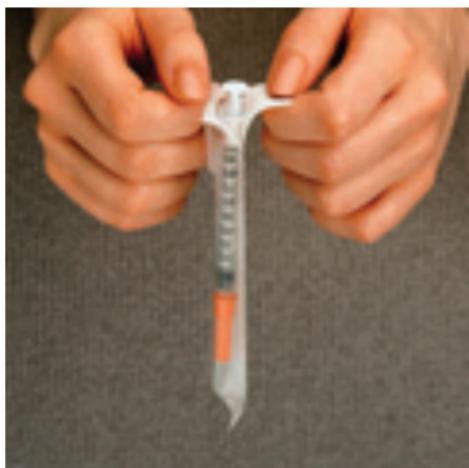
Dedicated to our patients for life

We're on your side

Billing for specialty medications can be complicated. To help, you will have a Patient Financial AdvocateSM, an expert in specialty medication billing, who will answer your insurance questions and help you receive the most benefit from your insurance and health care dollar.

Our long-term experience with the unique needs of patients at the University of Minnesota Medical Center, Fairview, ensures that you benefit from the latest advances in drug therapy. We are working side by side with the people who are discovering new and better ways to improve your health.

We put those strengths and our commitment to customer service to work for you. Contact us to discuss your specialty prescription needs.



FAIRVIEW

Fairview Specialty Pharmacy

711 Kasota Ave.

Minneapolis, MN 55414

612-672-5260 or 1-800-595-7140

Fax: 1-866-347-4939

fairviewspecialtyrx.org