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## How to submit claims incurred outside the United States

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If you have Emergency Services outside of the country, please follow the following steps:

- Pay for your claim at time of service
- Request an itemized receipt
- Submit the itemized receipt along with your name and ID number, copy of proof of payment (such as credit card receipt) and an explanation of what occurred and forward to the following address:

PreferredOne  
PO Box 59212  
Minneapolis, MN 55459-0212

**Or**

Fax: (763) 847-4010

\* Non-emergency services incurred outside the United States are not covered.